



# DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



## FEDMALL Overview

April 2016



# Where We are Going

Today	Future
Multiple On-Line Shopping Venues	Single Federal Mall
Outdated presentation and capabilities	Modern commercial user experience
Lengthy contractual and administrative procedures for vendor start up	Vendor self service application and rapid approval process – no contract
Static item and pricing data, changes require contractual modifications	Vendor managed catalog; pricing, sales/promotions, no modifications
Outdated technical infrastructure	Standards based item identification and interface protocols



# What is FedMall?

- **Web-Based Online Ordering Site**
  - Full service e-Commerce site
  - Ability to find and acquire goods from commercial and government sources for Federal, State, and Local Governments as well as other authorized buyers (**Same functionality with improved shopping, search, photos, etc.**)
  - Provides large and small businesses the opportunity to supply their products 24/7 via a web-based environment to multiple agencies across the globe
- **FedMall Replacing DOD EMALL in FY16**
  - Supports current business process for ordering (commercial and DLA ordering)



# FEDMALL End-State

- Be the state-of-the-market ecommerce platform that:
  - Allows Federal, DOD, State and local governments to search for and acquire products\services the same way commercial ecommerce performs provide them today
  - Improves navigation based on keyword searches
  - Provides vendor price and product comparisons to achieve best value for the Customer
  - Leverages data standards and APIs for interfacing with external systems

**\*Cut-over to FEDMALL = Jun 2016\***



# FEDMALL Benefits

- Provides access to over 25 million products
- Market-driven competition, with dynamic pricing and flexible contract arrangements
- Safe shopping experience for pre-qualified Suppliers
- Streamlined business processes, including automated approvals and data validations
- Variety of shipping options, specified by Suppliers and selected by Buyers
- Enforces PKI / single sign-on (SSO)



# About the FEDMALL MarketPlace

## *The FEDMALL MarketPlace:*

- Uses credit cards (e.g. Government Purchase Cards) for all transactions
- Allows purchases under the micro-purchase threshold only
- Rolls out in phases
  - Phase I: office supplies (available in first FedMall business release)
  - Subsequent phases will expand the product range



# Major Milestones

<b>Milestone</b>	<b>Date</b>
Completed Preliminary Design Review	22-Jun-15
Completed Micro Design	27-Nov-15
Completed Critical Design Review	16-Oct-15
Complete Development Sprints	25-Mar-16
Complete System Integration Test	20-May-16
Complete User Acceptance Test	17-Jun-16
Complete Production Readiness Review	17-Jun-16
Complete Cut-Over	21-Jun-16



# Stay up to date With FEDMALL



**\*\*\*CREDIT CARD PROCESSING\*\*\***  
 For Treasury Announcement No A-2014-04, Pay.Gov is declining credit card charges that exceed \$24,999.99 per day.

**Attention State and Local Wildland Fire Protection Program Customers**  
 State and Local Activity Address Code (AAC) Suspension: Effective January 1, 2016, state and local customers using the "12" series AAC to DLA equipment will see a cancellation code of "CQ" indicating the AAC is not an authorized user. To ensure an authorized AAC, please send an email containing your name, address, phone and AAC number to DLAWFPP@DLA.mil

**Attention Army Customers**  
 Katica Control Module (KCM) will cease operations, 12 - 13, and 18 - 20 Feb 2016. The closure will support hardware refresh and location changes for KCM. During these periods, no transactions will be processed. Please refrain from EMALL ordering as those transactions will be rejected. For ADD's, use unit STANDBY during these black out times.

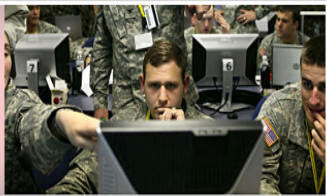

**DOD EMALL Help Desk**  
 If you are able to log onto DOD EMALL and need assistance with using or placing an order in DOD EMALL, please contact the Customer Interaction Center at 1-877-352-2255. If you are unable to log onto DOD EMALL or if you are receiving a technical error condition while using DOD EMALL please contact the Enterprise Helpdesk at 1-888-252-0001.

**Military Uniform Special Measurement Orders**  
 Back Shirt Length has been added to special measurement email notifications. Any questions on proper measurements for special measurement garment should be directed to the Special Measurement/CAO office: Tysp@CB-Pattern@DLA.mil



Can't find what you are looking for?

DOD EMALL is constantly looking to expand our product line. If there are items you need, please let us know by sending an e-mail to [DLAcontactcenter@DLA.mil](mailto:DLAcontactcenter@DLA.mil)

**Help Center**  
 Here you used our help center tabs? Let DOD EMALL's helpful staff assist you with everything from getting registered to checking out.

1-877-DLA-CALL (352-2255)

**Shoppers**

How do I get registered on DOD EMALL?  
 What are the differences between a supplier and an order?  
 I have registered as a supplier, how do I add a data source?



**Suppliers**

What are the advantages of using DOD EMALL?  
 How do I set up my bank using DOD EMALL?  
 Where do I start?




**Environment**  
 DOD EMALL promotes products that protect the environment.

[Read more](#)



**SBA**  
 Small businesses are an integral part of DOD EMALL's supplier base.

[Read more](#)



**Ability One**  
 Many products featured on DOD EMALL were created by persons with disabilities.

[Read more](#)



**Secure & Reliable**  
 How does DOD EMALL protect your business and your data?

[Read more](#)

**Self Help**

Right click the link, then click "save link as"

- Agency Disclosure Statement
- New User Registration (for Veterans)
- Contractor Registration
- CAO/PO Policy
- DLA Related Sites
- DLA Home
- Frequently Asked Questions
- MFDS Job Aid
- How to Measure Military Uniforms
- Minimum System Requirements
- Supplier Information
- Supplier Agreement Related Q&A
- Training Events
- Wildland Fire Protection Catalog
- Wildland Fire Protection: Federal Customer Orders
- Wildland Fire Protection: National Cashier Orders
- Wildland Fire Protection: State & Local Instructions

**News & Info**

Right click the link, then click "save link as"

- DOD EMALL Newsletter
- New Credit Card Process
- See us on YouTube!
- Home Care User Policy Update
- National Receipt Acknowledgment (NSRA) Customer Notification Letter
- DOD EMALL is getting a Facelift, starting Fall 2016!





